Fig. 1

Fig. 2

Fig. 3

SOFTWERKS

Market Segments
Manufacturing

Base Solutions
Softmate GO!

Competing Solutions
Mailsuite
Message Mart

◉ **Business Requirement Groups**
○ **Element Groups**
Administration & Managem
Collaborative Applications
Ease of Use
easily administer the system
easily navigate between applicati...

	Softmate Base Solution (29)	Softmate GO! Base Solution (26)	Mailsuite No Threat (7)	Message Mart Photo Finish (22)
Easily Administer the System	9.7	8.7	2.3	7.3
Central Administration	9	9	0	9
	Single point of entry to administrative functions	Single point of entry to administrative functions	Centralized administration is not provided	Offers limited single point administration
Effective management of end users and data	10	8	4	7
	Provides effective management of end user and data	Strong effective management of end users and data	Limited user administration support	Provides functional administration support
Multi-domain administration support	10	9	3	6
	Softmate offers multi-domain management	Easy and effective support	Mailsuite lacks multi-domain functionality	Message Mart offers basic multi-domain functions

Detailed Feature Discussion	Feature Discussion	Business Value	BUSINESS IMPACT	Success Story

Multi-d main administration support

Message Mart vs. Softmate   Message Mart vs. Softmate GOI

Message Mart

Unitech Message Mart's multi-domain management system provides basic functionality for managing large scale, multi-domain environments.

However, it lacks key features that professional system managers have come to expect and rely on. Chief among these are the lack of drag-and-drop functionality and the inability to view the hierarchical structure of the clustered domains.

Objects

Analyst Comment:
"Message Mart does not provide a complete multi-domain management system. Its functionality does not include drag-and-drop capabilities nor viewer ability to see hierarchical structure of clustered domains." - Franklin Group, January 1999

Softmate GOI

Softmate GOI domain management makes [COMPANY]'s administration easy and intuitive with a specialized, task-oriented interface. Softmate leverages existing skills and experiences of administrators for [PROJECT]. It also allows dragging and dropping functionality and the administration process takes care of all the back-end steps to successfully accomplish tasks. It provides an immediate hierarchical view of multiple domains, gives context specific task choices, and adds immediate results to implemented administration steps in a single interface.

Objects
- **Softmate Multi-domain support**

Analyst Comment:
"Ramp-up time is minimal with Softwerks Softmate GOI because of its extremely intuitive interface. The multi-domain environment is robust, providing context specific task choices and immediate results." - NETMAG, January 1999

Fig. 4

Detailed Feature Discussion	Feature Discussion	Business Value	Business Impact	Success Story

Message Mart vs. Softmate - Multi-domain administration support

Lower IT Support Costs by 15%

Efficient messaging systems help increase user self-reliance, reducing the need for IT support.

Objects
- How t   Get M r   from Your IT Department

Reduce Number of IT Personnel by 10%

Efficient messaging systems help increase user self-reliance, reducing the need for IT support. In turn, there is less of a need for IT personnel support in administering and maintaining the system.

Objects
No Available Objects

Fig. 5

Message Mart vs. Softmate - Multi-domain administration support

Morris Manufacturing Finds a Cure For Administration Headaches

Multi-domain administration support:

Softmate:
Morris Manufacturing is a diversified utilities company. Since processes require the involvement of employees of various disciplines located across the country, Mason needed a communication solution that would accommodate administering all messaging infrastructure from one location. Sofwerks Softmate multi-domain administration support proved to be the solution for him. Since the summer of 1997, about 50 employees have been using Softmate. Vanderhoff and his colleagues' highly value Softmate's simplified administration.

"We really like the task-oriented single point of administration interface. It is simple and intuitive and really relieves us of some big administration headaches." - Wallace Vanderhoff, Director of Corporate Regulatory Affairs, Morris Manufacturing.

Easily Administer the System:
Morris Manufacturing is a diversified manufacturing company that needed a communication solution that would accommodate administering all messaging infrastructure from one location. Sofwerks Softmate multi-domain administration support proved to be the solution. Highly valued is Softmate's simplified administration tools that allow views into every part of Morris' corporate messaging system.

"We really like the task-oriented single point of administration interface. It is simple and intuitive and really relieves us of some big administration headaches." - Wallace Vanderhoff, Director of Corporate Regulatory Affairs, Morris Manufacturing

Objects
- **Morris Manufacturing Logo**
- **Multi-Domain Support**

King Industries Deals With Decentralization

Easily Administer the System:
King Industries is a global manufacturer that currently uses a variety of messaging systems, including Softwerks Mail, Versasoft Mailsuite, and Digitex Mailworks. System administrators had previous difficulties managing so many systems until Softmate helped provide more efficient, effective administration. Softmate helped provide a central interface for user and group management and key administration tools that made for easy, stress-free administration.

"It's a headache to keep all these systems running with all of these different divisions and e-mail administrators. Mail gets lost and we don't know why. My ultimate goal with Softmart is to manage everything from a central location..." - Victor Smith, Chief Information Officer, (CIO) for King Defense and Electronics

Objects

- **King Industries Reap the Rewards   f Centralized Messaging**
- **King Industries L go**

Fig. 6A

- King Industries Case Study

Palamino Uses Softmate to Validate Transaction Process ✴

Easily Administer the System:
With the additional benefit of having access to Softmate technologies, Palamino can very easily administer the messaging sytem and is able to validate transaction processes more efficiently than ever before.

"Softmate's back-end functionality has made it easier than I ever could have expected to validate transaction processes. I never would have expected to find such a robust and easy to use tool in messaging." - John Dolan, Help Desk Representative, Palamino

Objects

- Palamin Cas Study
- Palamin I go

Cr okham Telec m Leverages Softmates' Centralized Administration ✴

Easily Administer the System:
Crookham Industries has been really impressed with the ease of administration functions and effective management of end users. This is a key result of the capabilities of the shared folders. These shared folders are helpful for Crookham's vast number of committees and task forces that are required to be able to collaborate on projects.

"It's pretty simple to troubleshoot, and it doesn't take a long time to grasp the knowledge of the system." - John Adams, Network Manager, Crookham Telecom

Objects

- Crookham Telecom Leverages Softmates' Centralized Administration
- Crookham Telecom Logo

Fig. 6B

SOFTWERKS

Market Segments
Manufacturing

Base Solutions
Softmate GOI

Competing Solutions
Mailsuite
Message Mart

◉ Business Requirement Groups
○ Element Groups

Administration & Managem
Collaborative Applications
Ease of Use
enable PDA access
implement replication functionality

	Softmate Base Solution (29)	Softmate GOI Base Solution (46)	Mailsuite — No Threat (7)	Message Mart — No Threat (22)
Easily Administer the System	9.7	8.7	2.3	7.3
	9	9	0	9
	Single point of entry to administrative functions	Single point of entry to administrative functions	Centralized administration is not provided	Offers limited single point administration
	10	8	4	7
	Provides effective management of end user and data	Strong effective management of end users and data	Limited user administration support	Provides functional administration support
	10	9	3	6
	Softmate offers multi-domain management	Easy and effective support	Mailsuite lacks multi-domain functionality	Message Mart offers basic multi-domain functions
Enable PDA Access	0.0	20.0	0.0	0.0
PDA access	0	10	0	0
	Softmate GOI offers PDA access	Full support for remote access	No support for remote access	No support

Fig. 7

Company Name: International Manufa

Project Name: CTD

First Name: Mary

Last Name: Smith

Market Segment: Manufacturing

E-mail: msmith@softwerks.com

Level: Technical

Title: Product Manufacturin

Address1: 808 Hyde Street

Address2: Suite 250

City: San Francisco

State: California

Zip: 94104

Phone #: 415-421-2390

Project Description: Jones IT info

SUBMIT

Note: Bold options must be completed before you click Submit

Fig. 8

SOFTWERKS

contacts Relevant General Build Analyze

Opportunity Information

Market Segment:

Company Name: Project Name:

First Name: Last Name:

E-mail: Level:

Title: Address1:

Address2:

City:

State: Choose A State   Zip:

Phone:

Project Description:

Interview Type:

Business Requirements ◉   Elements ○

Relevant Information

Enter contact information for the opportunity that you want to submit to the Market-Touch Central Knowledge Base.

Then select the Interview Type --

either:

- By Business Requirements, or
- By Element.

Then click NEXT to continue.

Note: *Items in **bold** must be completed before you click NEXT.*

Fig. 9

SOFTWERKS

Select An Opportunity

Company Name	Program Name	Last Name	First Name	Date
International Man	CTD	Smith	May	10/21/1999 11:0

Relevant Information

Enter contact information for the opportunity that you want to submit to the Market-Touch Central Knowledge Base.

Then select the Interview Type --

either:

- By Business Requirements, or
- By Element.

Then click NEXT to continue.

Note: *Items in **bold** must be completed before you click NEXT.*

Fig. 10

SOFTWERKS

Powered by

Compile | Reverse Engineer | Build | Analyze

Company: International Marketing
Project: CTD

Business Requirements

Administration & Management
Easily install and configure the system
Easily administer network protocols

Collaborative Applications
Facilitate collaboration
Integrate with ERP solutions

Ease of Use
Easily administer the system
Easily navigate between applications

Handheld Solutions
Enable PDA access
Implement replication functionality

Messaging Reliability
Provide highly reliable messaging

Messaging Scalability
Provide scalability

Reliable Security

Relevant Information

Enable PDA Access

Business Problem:
International Marketing has difficulty maintaining open communication among a mobile work force thus PDA access is mission critical to facilitate information sharing.

Business Requirement:
In today's fast moving business environment, International Marketing needs messaging systems that offers PDA access capabilities for employees who spend a lot of time away from their grounded communications environment. This is crucial to stay ahead of the competition by facilitating open communication channels among members of International Marketing's dynamic workforce. Without the freedom that PDA access offers, International Marketing's mobile users will spend significantly more time communicating internally and less time getting the job done.

Objects

☐ Best of Messaging Solutions

Fig. 11

Pr vide additi nal text f r "enable PDA access"

International Manufacturing is making a
significant investment in handheld
computers to either complement or replace
desktop computers. Softwerk's Softmate GO!
provides the most robust and reliable
mobile messaging solution for handheld
computers.

Fig. 12

SOFTWERKS

Company: International Marketing
Project: CTD

Relevant Solutions

Relevant

	Relevant
Softmate	☐
Softmate GO!	☑
Mailsuite	☑
Message Mart	☑

Relevant Information

Softmate GO!

Softwerks' Softmate GO! is a scaled down version of its popular Softmate messaging solution which is used on hand held computing devices offering a complete portable messaging solution. It is offers quick dial-in, with reliable and secure functionality. Softmate GO! is the industry leader in portable messaging.

It is a comprehensive messaging platform that enables the widest range of collaborative solutions. Its proven messaging foundation is scalable, reliable, and secure, offering industry-leading performance and availability. Softmate GO! leverages existing IT investments through built-in connectivity, coexistence, and migration tools. Internet protocols are part of the core server architecture, and Mailsuite's deep integration with Windows NT and the rest of the Softwerks' product family enable you to build powerful collaborative business solutions and manage your communications environment using common, familiar tools.

Objects

☐ **Softmate GO! Site**

Fig. 13

SOFTWERKS

Company: International Marketing
Project: CTD

Element Importance

Easily Administer the System

- Central administration
- Effective management of end users and data
- Multi-domain administration support

Enable PDA Access

- PDA access

Relevant Information

Central administration

Central administration provides International Marketing with a single interface for all messaging and collaboration management functions such as shared mail management, assigning mailbox quotas, establishing mail routing topology, and workgroup tracking. Toolsets that do not provide a central management interface burden administrators with multiple applications, each designed to address specific management challenges. Consolidating the management toolset provides economies, particularly in complex environments where sophisticated messaging and collaboration architectures must be maintained to facilitate day to day business operations at International Marketing.

Solution Features

Mailsuite (0): Mailsuite's Central Administration

Mailsuite does not offer centralized administration. Consequently, International Marketing must hire and train e-mail administrators for each site.

Analyst Comment:
"The Mailsuite product offers strong administration for single locations, but offers no support for managing distributed organizations from a single location." - System Management Journal, January 1999

Message Mart (9): Message Mart's Single Point of Administration

Message Mart provides a management console that allows for the management of most major database related operations. The console provides support for specific messaging and collaboration management tasks like

Fig. 14

SOFTWERKS

Company: International Marketing
Project: CTD

Additional Elements

Relevant Information

Administration
- PC Week's Favorite Feature

Collaborative Applications
- Document management
- Group scheduling/calendaring
- Real-time technology
- Workflow coordination

Ease of Use
- Navigable interfaces
- Web access to mail

Handheld Messaging
- Multiple PDA OS Support

Installation and Configuration
- Flexible user importing
- Migration wizard
- Windows NT Integration

Select the importance of each additional element, from this list of elements not previously associated with the selected business requirements.

The three radio buttons represent:

- Not Required
- Desired
- Key

Tip: To type additional text describing a selected element's importance, click the notepad icon, then type the description in the text window that appears.

- Click the individual elements (in blue) to view more information about that element.
- Click the screen heading, "Additional Elements" (in white), to return to this information screen after viewing individual element descriptions.
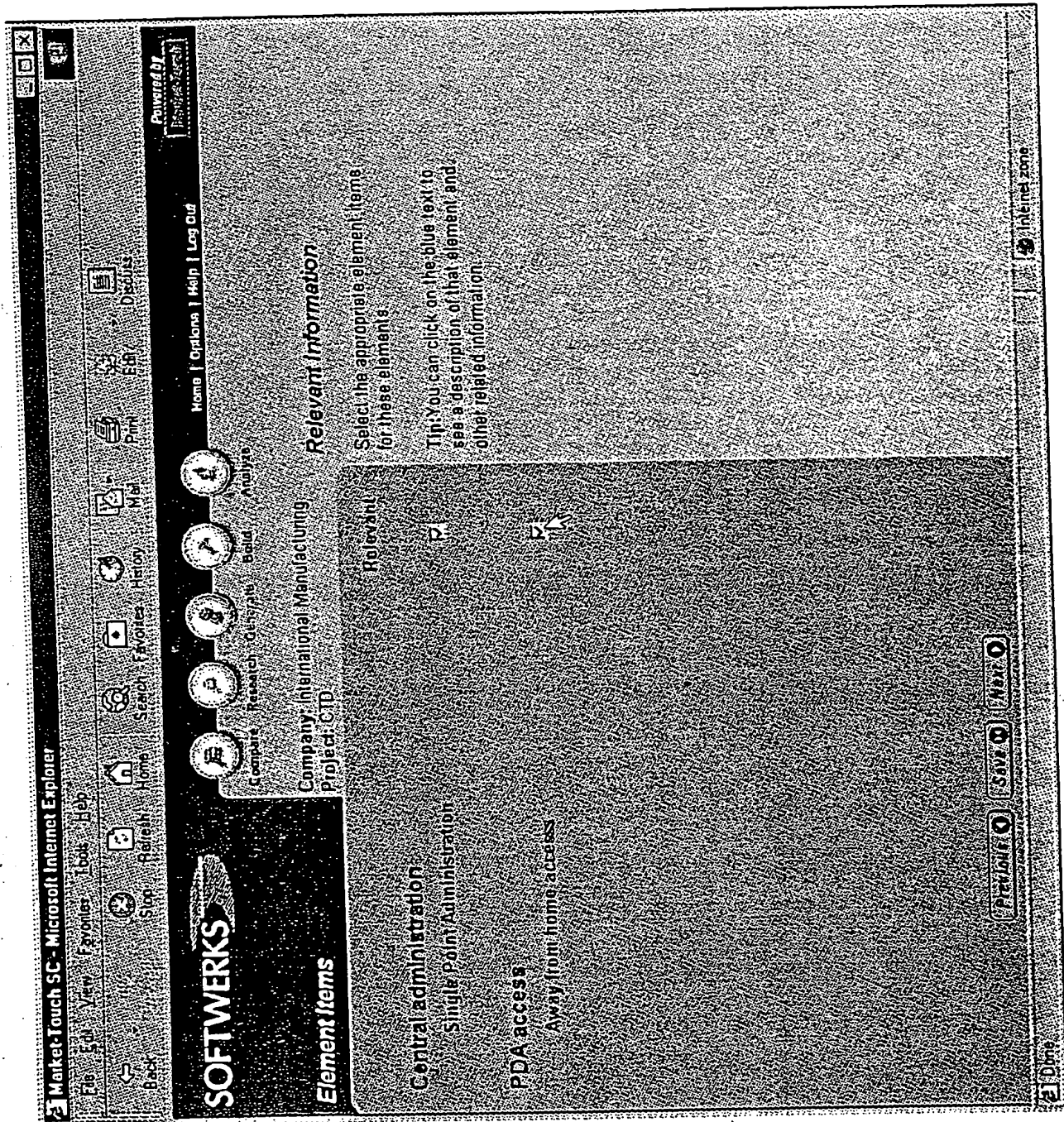
Fig. 15

File Edit View Favorites Tools Help

Back Stop Refresh Home | Search Favorites History | Mail Print Edit Discuss

SOFTWERKS

Home | Options | Help | Log Out

Compare Research Configure Build Analyze

Company: International Manufacturing
Project: C1D

Element Items

Relevant Information

Central administration
Single Point Administration

PDA access
Away from home access

Relevant

Select the appropriate element items for these elements

Tip: You can click on the blue text to see a description of that element and other related information.

Previous ◑ Save ◑ Next ◑

Done

Internet zone

Fig. 16

SOFTWERKS

Company: International Manufacturing
Project: CTD

Choose Documents

Recipient/Attachments

Competitive Research Report ☑

Dynamic Data Sheet ☐

Executive Pitch Letter ☐

Follow Up Letter ☐

Pain Sheet ☐

PowerPoint Presentation ☑

Request For Information ☑

Requirements Analysis ☐

First Name: Mary
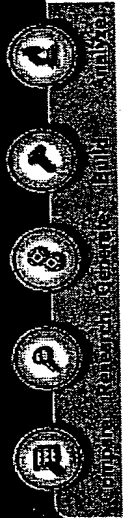
Last Name: Smith

E-mail: msmith@softwerks.com

⊞ URL
⊞ MS Word
⊞ GIF

Fig. 17

SOFTWERKS

Company: International Manufacturing   *Recipient/Attachments*
Project: CTD

Choose Documents

Your Document(s) are being generated.
To view, click here.

Fig. 18

SOFTWERKS

Home | Options | Help | Log out

Search

(select a category)

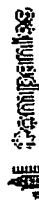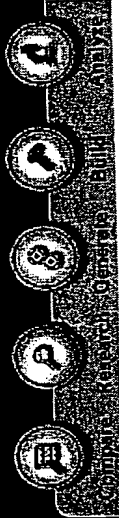**Additions and Revisions**
No additions and revisions

News and Company Information
COMPANY INTRANET
INDUSTRY NEWS
PRESS RELEASE

Welcome, Mary Smith
Below are your saved documents organized by opportunity.

International Manufacturing - CTD

International Manufacturing - CTD
⊟ **Smith, Mary**
⊟ **Competitive Research Report**
⊠ 10/21/1999 12:56 PM
⊟ **PowerPoint Presentation**
⊠ 10/21/1999 12:56 PM
⊟ **Request For Information**
⊠ 10/21/1999 12:56 PM

Fig. 19

SOFTWERKS

Welcome, Mary Smith

Below are your saved documents organized by opportunity.

Search

Objections

"fast"

Additions and Revisions
No additions and revisions

News and Company Information
COMPANY INTRANET
INDUSTRY NEWS
PRESS RELEASE

Results for Objections Search:
1 matches sorted by relevance

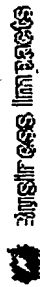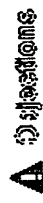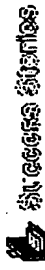Softmate GOI isn't as fast as Message Mart or Mailsuite

Fig. 20

SOFTWERKS

Compliance relevant general Build Analyst
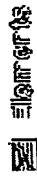
- **Companies**
- **Clients**
- **Business Requirements**
- **Business Impacts**
- **Objections**
- **Success Stories**

Objections

Select Base Solution [All ▾]

✍ Administration

According to Versasoft too much spare disk space is required for routine maintenance

Softmate migration wizard is not comprehensive

✍ Security

Unitech refuses to acknowledge Softmate's granular security model

Verasoft says that Softmate migration wizard lacks an automated, comprehensive migration process

✍ Installation

Softmate GOI is difficult to install. Softmate's user importing is too expensive

✍ Performance

Softmate GOI isn't as fast as Message Mart or Mailsuite

Relevant Information

Softmate GOI isn't as fast as Message Mart or Mailsuite

Softmate GOI is a superior appplication for mobile users of handheld devices, allowing near-instant access to email from any location. Though it is not as fast as a desktop messaging system due to current technology limitations, those limitations will be removed as the emerging market expands.

Objects

- Article on enterprise mobile messaging

Fig. 21

SOFTWERKS

Powered by

Complete research, generate, and analyze

- Companies
- Elements
- Business Requirements
- Business Impacts
- Objections
- Success Stories

Elements

Select Base Solution All

✍ **Administration**
- Central administration
- Effective management of end users and data
- Multi-domain administration support
- PC Week's Favorite Feature

✍ **Collaborative Applications**
- Document management
- Group scheduling/calendaring
- Real-time technology
- Workflow coordination

✍ **Ease of Use**
- Navigable interfaces
- Web access to mail

✍ **Handheld Messaging**
- Multiple PDA OS Support
- PDA access

✍ **Installation and Configuration**
- Flexible user importing

Relevant Information

PDA access

PDA access to messages provides [COMPANY] with mobile support for employees who are often on the road. With PDA access, employees have full messaging capabilities without needing access to conventional modems and grounded telephone connections.

Objects

No Available Objects

Solution Features

● ✍ **Softmate (0)** - Softmate PDA Access

Softmate does not support remote access. If a customer needs remote support for its messaging system, Softmate GO! fully supports remote access and can be purchased separately.

● ✍ **Softmate GOI (10)** - Softmate GO! PDA Access

Softmate GOI is the premier solution offering PDA access in conjuntion with a messaging system.

● ✍ **Mailsuite (0)** - Mailsuite PDA Access

Mailsuite does not support remote access.

● ✍ **Message Mart (0)** - Message Mart PDA Access

Fig. 22

View M tadata

Softmate GOI PDA Access
Entry Date: 07/22/1999
Last Update: 07/29/1999
User Name: Jason Wong
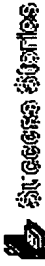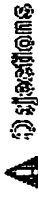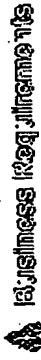Data Source: Not Defined

Fig. 23

Submit Solution F atur

Mailsuite PDA Access

Jason,
I heard a rumor that a beta version of
Mailsuite for handheld platforms will be
announced next quarter. You may want to
look into it.

Mary

Fig. 24

SOFTWERKS

Home | Options | Help | Log Out

Companies

Vendors

Business Requirements

Business Interests

Objections

Success Stories
Search By Attributes
Search By Name-Touch
Browse All

Success Stories-Search By Customer Attributes

Please choose from the lists below and press the Submit button.

Valid Success Stories (0)

Customer Attribute

All

Attribute List

Size of Company
1000-5000 Users
500-1000 Users
Less Than 500 Users
Revenues

Success Story Query Criteria
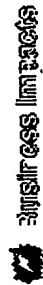
Size of Company
• 1000-5000 Users

Fig. 25
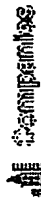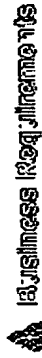
SOFTWERKS

Powered by
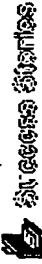
Success Stories-Search By Customer Attributes

Please choose from the lists below and press the Submit button.

Companies

Planners

Business Requirements

Business Impacts

Options

Success Stories
Search By Attributes
Search By Market-Team
Browse All

Customer Attribute

All

Attribute List

Size of Company
1000-5000 Users
500-1000 Users
Less Than 500 Users
Revenues

Success Story Query Criteria

Revenues
- $200M Plus

Size of Company
- 1000-5000 Users

Valid Success Stories (5)

Abbey Mark Manufacturing goes ...

Abbey Mark Manufacturing goes with Softmate GO! in Groundbreaking Deal

Abbey Mark is a manufacturer of premium automotive lubrication components. The company has a market capitalization of $6 billion with employees in more than a dozen countries. As the number two lubrication components manufacturer in the world, the sales force must travel extensively worldwide and relies heavily on the portable support tools available to support the sales function.

Abbey Mark rolled out its Softmate GO! implementation company-wide and now has more than 4000 dedicated users. With the Soft mate GO! full integration with hand held computing devices and GSL dialing in capabilities, Abbey has been able to reduce hardware cost by more than $500 per user.

"My effectiveness has improved dramatically since I started using Softmate GO! messaging systems while on the road. Now I can check messages from anywhere on the road and communicate with my manager without having to use a traditional telephone hook-up. I don't know how I ever lived without this tool," Dana Smith, Senior Account Manager, Pacific Rim

Fig. 26

SOFTWERKS

Search

(select a category)

Additions and Revisions
No additions and revisions

News and Company Information
COMPANY INTRANET
INDUSTRY NEWS
PRESS RELEASE

Welcome, Mary Smith
Below are your saved documents organized by opportunity.

International Manufacturing - CTD

International Manufacturing - CTD
Smith, Mary
⊞ **Competitive Research Report**
⊞ **PowerPoint Presentation**
⊟ **Request For Information**
⊠ 10/21/1999 12:56 PM

Fig. 27

Request For Information

Submitted by: Mary Smith
October 21, 1999

International Manufacturing is submitting this Request for Information to selected vendors to evaluate solution and service offerings for the CTD project. Please provide detailed information about how your solution or service implements the following desired elements. If you have any questions regarding this RFI, please contact Mary Smith at 415-421-2390, or email to msmith@softwerks.com.

Please provide the following information:

Vendor Name:

Vendor Address:

Vendor Contact:

Vendor Phone:

Vendor Email:

Administration

Fig. 28

Element	Description	How is this element implemented in your solution?
Central administration	Central administration provides International Manufacturing with a single interface for all messaging and collaboration management functions such as shared mail management, assigning mailbox quotas, establishing mail routing topology, and workgroup tracking. Toolsets that do not provide a central management interface burden administrators with multiple applications, each designed to address specific management challenges. Consolidating the management toolset provides economies, particularly in complex environments where sophisticated messaging and collaboration architectures must be maintained to facilitate day to day business operations at International Manufacturing.	
Multi-domain administration support	Multi-domain administration support allows International Manufacturing to administer all messaging infrastructure, including files, servers, messaging, and configuration, from one location.	
Effective management of end users and data	The ability to effectively manage end users and data is vital for International Manufacturing. This includes the flexibility to design directory details to suit each organization's requirements.	

Handheld Messaging

Fig. 29A

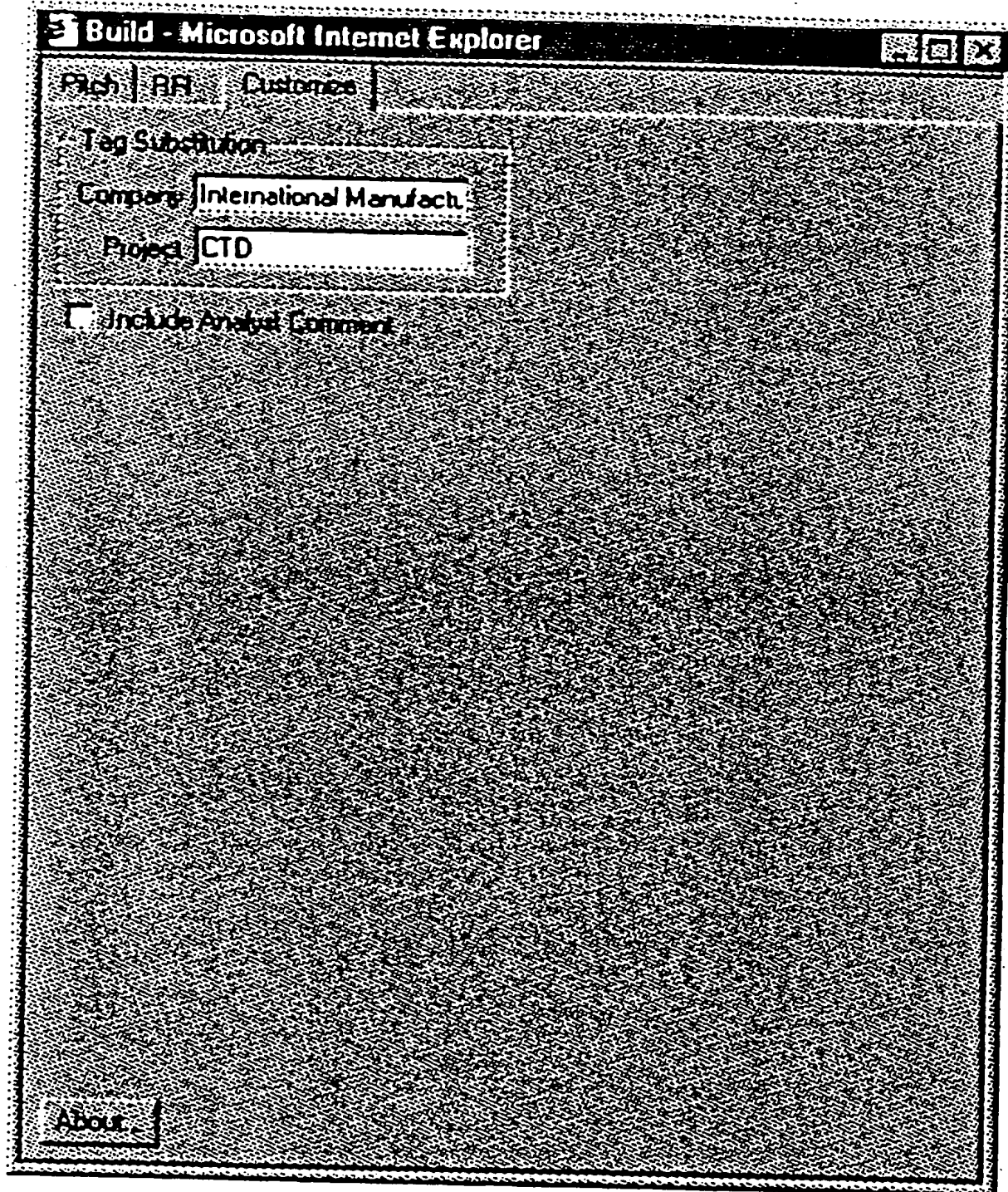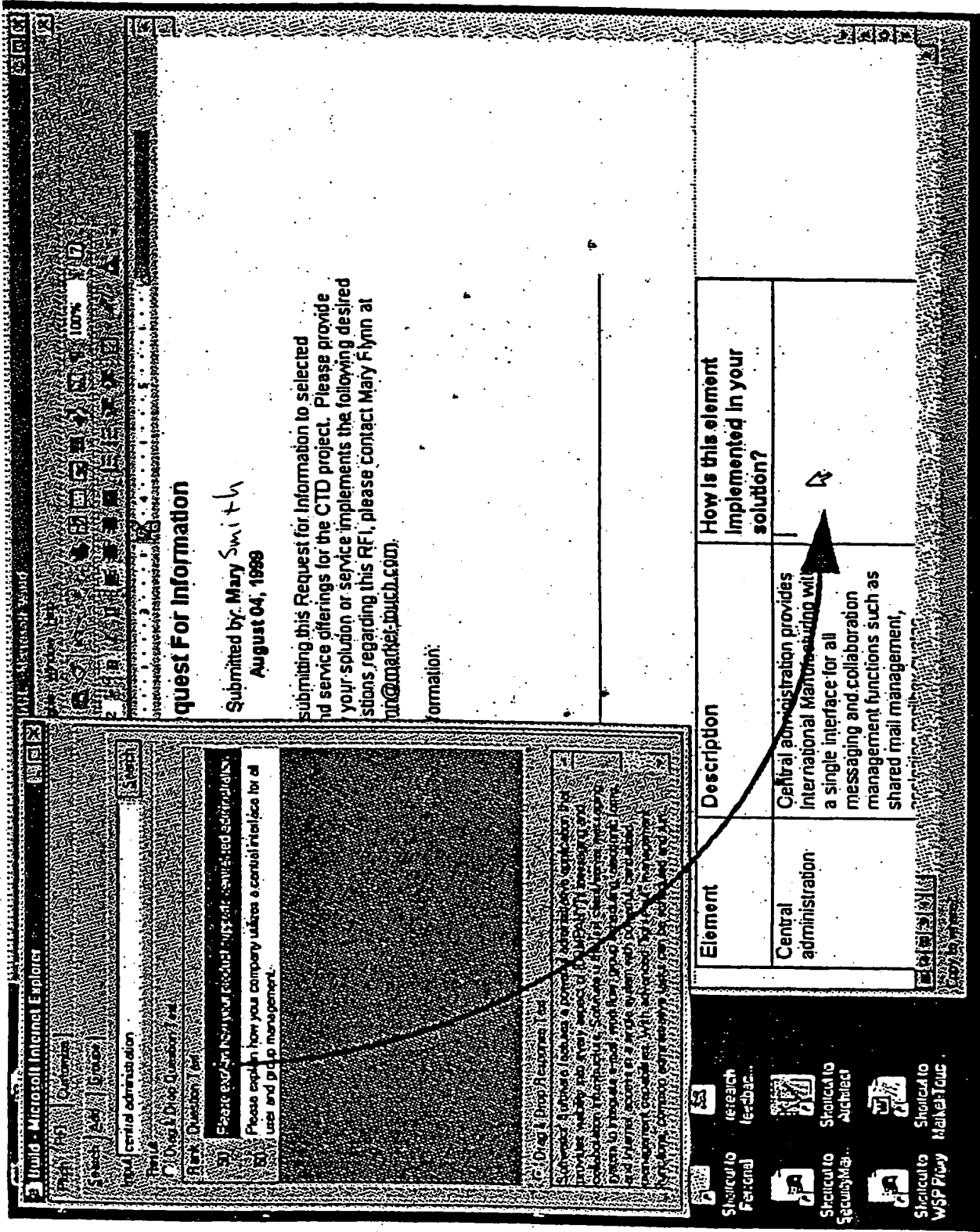| Element	Description	How is this element implemented in your solution?
PDA access	PDA access to messages provides International Manufacturing with mobile support for employees who are often on the road. With PDA access, employees have full messaging capabilities without needing access to conventional modems and grounded telephone connections.	

Fig. 29B

Fig. 30

Fig. 31

Fig. 32

Build - Microsoft Internet Explorer

quest For Information

Submitted by: Mary Smith
August 04, 1999

submitting this Request for Information to selected
d service offerings for the CTD project. Please provide
your solution or service implements the following desired
stions regarding this RFI, please contact Mary Flynn at
r@market.pouch.com.

ormation:

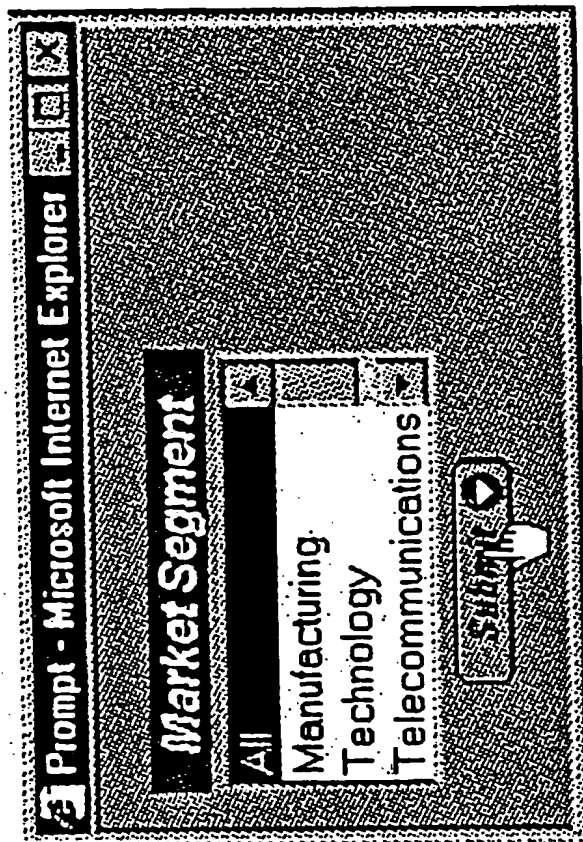| Element	Description	How is this element implemented in your solution?
Central administration	Central administration provides International Manufacturing with a single interface for all messaging and collaboration management functions such as shared mail management,	

Fig. 33

Fig. 34

Fig. 35

(icon) Data Maintenance:

    (icon) DataGem Groups

    (icon) Content Review

Groups

    (icon) E-mail Properties

Content Review Group 1 *
Content Review Group 2
Content Review Group 3

(right click on Content Review Group name and menu displays include ('Add', 'Rename', 'Duplicate', and 'Delete')

(When Content Review Group name above is clicked, name above stays highlighted and the below information displays):

User ID**	User Name	E-Mail	Review New Data
User Name 1		user email address(no edit)	Y
User Name 2		user email address	N

Content Director: ***

Assigned DataGem Groups:

[Displays DataGem Groups selected; allows multi-select of DataGem Group Name 1, DataGem Group Name 2, etc.]

☐ *Active Content Review Group*

Process Immediately	Save

Fig. 36

(icon) Data Maintenance:

    (icon) DataGem Groups

    (icon) Content Review
    Groups

    (icon) E-mail Properties

DataGem Group 1 [ARCH_DATAGEM GROUPS.GROUP_DESC]
DataGem Group 2
DataGem Group 3

(right click on DataGem Group name and menu displays include ('Add', 'Rename', 'Duplicate', and 'Delete')

(When DataGem Group name above is clicked, name above stays highlighted and the below information displays)
Name: DataGem Group 1
Content

| High Tech ▼ | **Market-Touch Category**

| Solutions | **Market-Segment (**only appears**

for b-req, solutions, or success stories are selected in category drop down; filters the category list if applicable)

| Informatica ▼ | **Category List** | Add |

[Supports multi-select. lists all solutions here, including right click delete functionality];
<u>Category</u>   <u>Category List</u>   <u>Last Modified Date</u>

☐ Active DataGem Group [ARCH_GROUPS.ACTIVE]

☐ Process Immediately | Save |

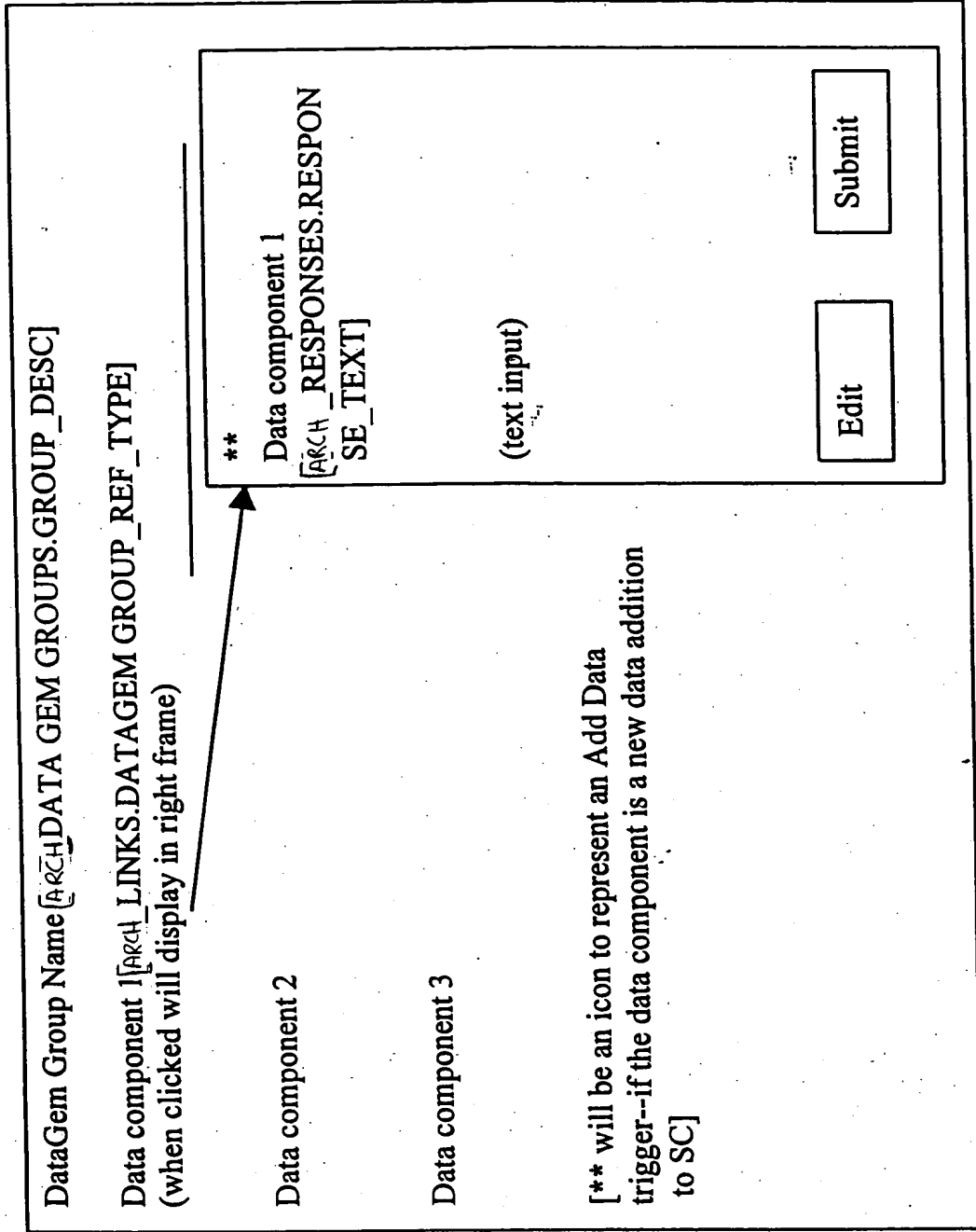   Review Cycle | | [ARCH_DATAGEM GROUPS.AUDIT_CYCLE]

Fig. 37

DataGem Group Name [ARCH_DATA GEM GROUPS.GROUP_DESC]

Data component 1 [ARCH_LINKS.DATAGEM GROUP_REF_TYPE]
(when clicked will display in right frame)

Data component 2

Data component 3

[** will be an icon to represent an Add Data
trigger--if the data component is a new data addition
to SC]

**
Data component 1
[ARCH_RESPONSES.RESPON
SE_TEXT]

(text input)

Edit   Submit

Fig. 38

DataGem Groups

DataGem Groups (icon)

Content Review Groups (icon)

○ **DataGem Group 1[AE_DATAGEM GROUPS.GROUP_DESC]**   **DataGem Group Content**

[ARCH_LINKS.AE_DATAGEM
GROUP_REF_TYPE] 1
[ARCH_LINKS.AE_DATAGEM
GROUP_REF_TYPE] 2

○ **DataGem Group 2**

○ **DataGem Group 3**

Content Review Groups

[ARCH_LINKS.AE_DATAGEM GROUP REF TYPE]

○Reviewer 1   [USERS.USER_DESC]   Data Text 1[AE_RESPONSES.RESPONSE_TEXT]

○Reviewer 2

○Reviewer 3

**Pending
Responses**

Scratch Pad *

Pending Content Review Group Responses

[USERS.USER_DESC]   *[email icon; when selected, will launch a new email with the 'to' box populated by the user_desc email address]*

Submit   **Clear**   **Cancel**

Fig. 39

Submit   Clear   Cancel

Fig. 40